

## **Terms and Conditions – House manual Casa dei Sogni**

### **1. Booking and Payment**

- A deposit of 30% of the total rental amount is required to confirm the booking.
- The remaining balance must be paid no later than 30 days before arrival.
- The booking is considered confirmed once the deposit has been received.

### **2. Included in the Rental**

The rental includes:

- Electricity and water
- Bed linens, towels, bathrobes, and slippers
- Pool towel
- Shampoo, soap, hair dryer
- Wi-Fi
- Use of air conditioning and sauna (see rules below)

### **3. House Rules**

- Smoking is strictly prohibited indoors.
- Dogs are welcome (please inform us in advance), but unfortunately, we do not allow cats.
- Maximum number of guests: 16 people.
- The sauna may be used once per day and must always be turned off after use.
- Do not use the air conditioning while doors or windows are open.
- An electric vehicle charging station is available – an additional fee applies if used.

### **4. Sustainability and Environment**

- We care deeply about the environment: please do not litter and dispose of waste in the designated area.
- Water is heated using solar panels, and the house produces electricity via solar cells – we kindly ask guests to use water and electricity mindfully.

### **5. Cancellation Policy**

- For cancellations made more than 30 days before arrival, the deposit will be refunded minus an administrative fee of [amount].
- No refund is given for cancellations made later than 30 days before arrival.

### **6. Damages and Responsibility**

- Guests are expected to treat the house and its contents with care.
- Any damage or loss must be reported immediately and may be subject to compensation.

### **7. Check-in and Check-out**

- Check-in is from 16, and check-out must be completed by 10.

(Times can be adapted to your preferences.)

